Dear customer,

We regret to inform you that on 2019/05/01 insolvency proceedings were opened against the assets of eBlocker GmbH and business operations have been discontinued.

How did it come to this situation?
In February 2019, the closing of a major financing round failed, as the main investor had jumped off at short notice and unexpectedly. This threatened the company with insolvency and the filing for insolvency was necessary due to legal requirements.

What is the current status?
Together with the appointed insolvency administrator, we have been looking for partners for the continuation of the company. Unfortunately, we were unable to find a suitable partner out of insolvency within the short timeframe available.

The company is now in the liquidation phase. Business operations have been discontinued. All employees have been dismissed and will leave the company until 2019/06/29. Fortunately, almost all employees have found new jobs in other companies at short notice.

What's happening to the update service?
Operation of the update server for filter lists is assured until the end of 2019. However, it is unfortunately no longer possible to correct bugs or extend functionality.

With the last eBlockerOS Update 2.4, which is released today, we have implemented the possibility that filter list updates from free, public sources can be used in addition or alternatively to eBlocker provided lists. This will keep you protected, even if we won't be able to provide updates next year.
Can I still buy eBlocker and get support?
The sale of eBlocker devices and update licenses has been discontinued. Guarantee and warranty cases can no longer be processed.

Our technical customer support has also been discontinued. The eBlocker knowledge base with answers to frequently asked questions and instructions on how to use public filter lists can now be found here: https://eBlocker.github.io/help/

What happens with the eBlocker technology?
Together with the insolvency administrator, we continue to look for a buyer for the created software who can guarantee the continued operation. If no suitable partner can be found, we founders, in coordination with the insolvency administrator, have the goal of publishing the eBlocker source code and making it available to the open source community for continuation.

Finally, we would like to express once again our great regret about this sad end. We fought to give the net community back control over their own data. Ultimately, we were probably just too early and many people may never understand how important privacy is for a functioning democracy and our society.

Our final thanks go to our long-standing customers, partners and employees who have supported our mission and accompanied us through all ups and downs. Thank you, thank you, thank you!

Best regards

Your eBlocker Team